

NONCONFORMANCE MODULE PROCESS FLOW

**SUPPLIER DEVIATION REQUEST (SR) TYPE NC
SUPPLIER CREATION OF A SR TYPE NC**

PROCESS FLOW

COMMENTS

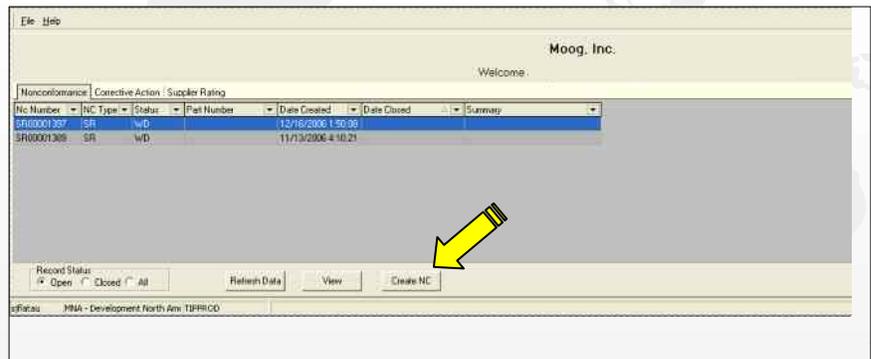
PURPOSE: This document illustrates the process flow and provides the specific screen shots to be encountered and detail instructions that must be followed by a Moog Supplier or Moog Buyer to request disposition of any parts that do not meet the Purchase Order and related Document requirements. If you have any questions in applicability or you encounter problems understanding or technical difficulty, contact the Moog Buyer identified on the Purchase Order for assistance.

Enter **USER ID** and **PASSWORD**



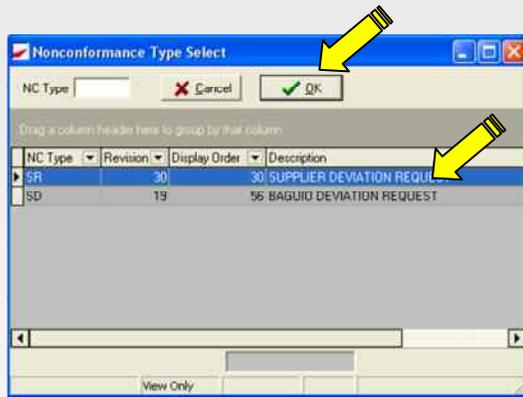
Your User ID and Password are Moog Supplied. Contact a Moog Buyer to obtain access to the Moog TIPQA database.

Press the **CREATE NC** button to start the NC process.



No Number	NC Type	Status	Part Number	Date Created	Date Closed	Summary
SR00001387	SR	WD		12/18/2006 1:50:06		
SR00001388	SR	WD		11/13/2006 4:10:21		

Highlight the **SR TYPE NC** row in the **Nonconformance Type Select** Popup and press the **OK** button.

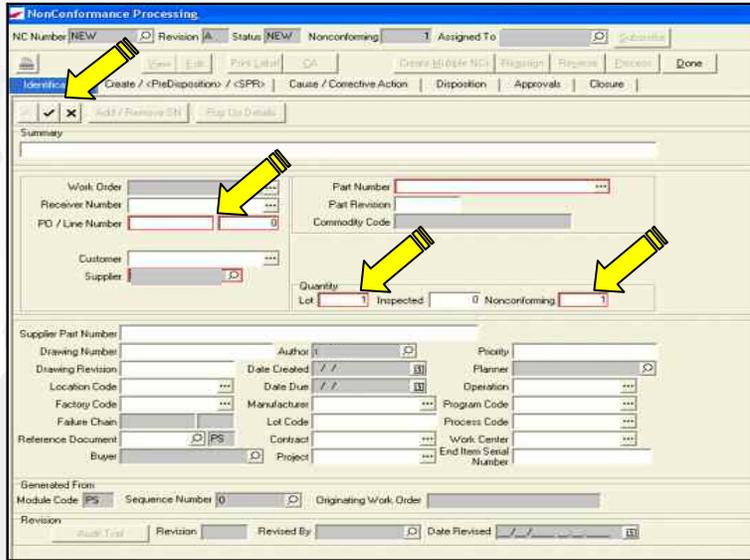


Enter a valid **Moog PURCHASE ORDER AND LINE ITEM** number

Enter the Moog **PART NUMBER, LOT** quantity and the **NONCONFORMING** quantity.

Enter any other known data (optional)

Press **POST EDIT** button to save your work



Assign Serial Numbers?
question

Press **NO** button. You will be auto-routed to the **CREATE/<PreDisposition>/<SPR>** tab.

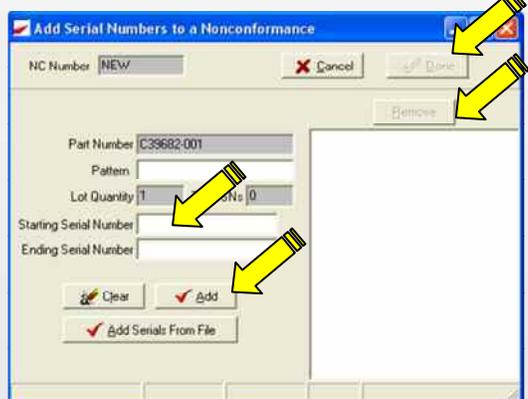


Press **YES** button.

Enter Starting and Ending serial #'s and press the **ADD** button.
Remove unwanted serial numbers by selecting the affected serial number and pressing the **REMOVE** button.

If the quantity of serial numbers is less than the lot quantity, a confirm message will appear. Add **ONLY** the serial numbers for the product being rejected.

Press **DONE**. You will be auto-routed to the **CREATE/ <PreDisposition>/ <SPR>** tab.



Press the **EDIT RECORD** button.

Enter required **NONCONFORMANCE DESCRIPTION**.

Enter any other known data and attachments (optional).

Serial Number assignment req'd?

Press the **ALLOCATE/DEALLOCATE SN** button.

Highlight Serial Number identified for the nonconformance Letter item, assign it (>), and press **OK** button.

Enter the **QUANTITY** and **DEFECT QUANTITY**.

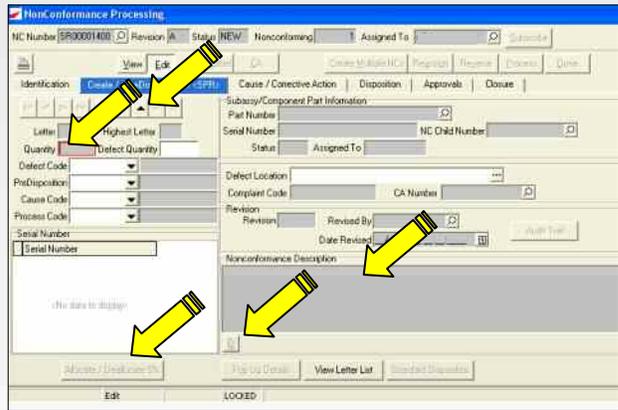
Press **POST EDIT** button to save.

Press **+** button to add additional nonconformances.

Additional discrepancies?

Press **PROCESS** button.
You will be auto-routed to the **CAUSE/CORRECTIVE ACTION** tab.

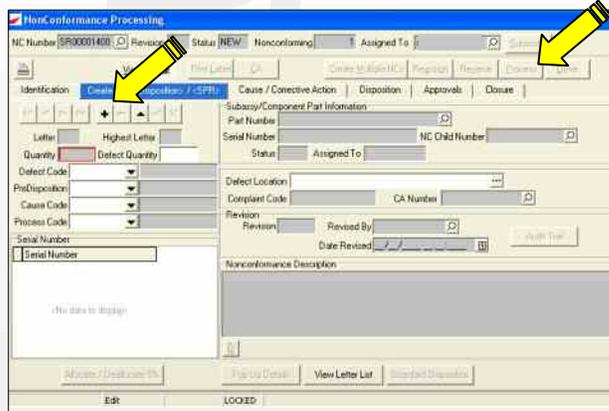
Do not attach export restricted documents.



Reference page 2 of this document for serial number selection and allocation instructions.

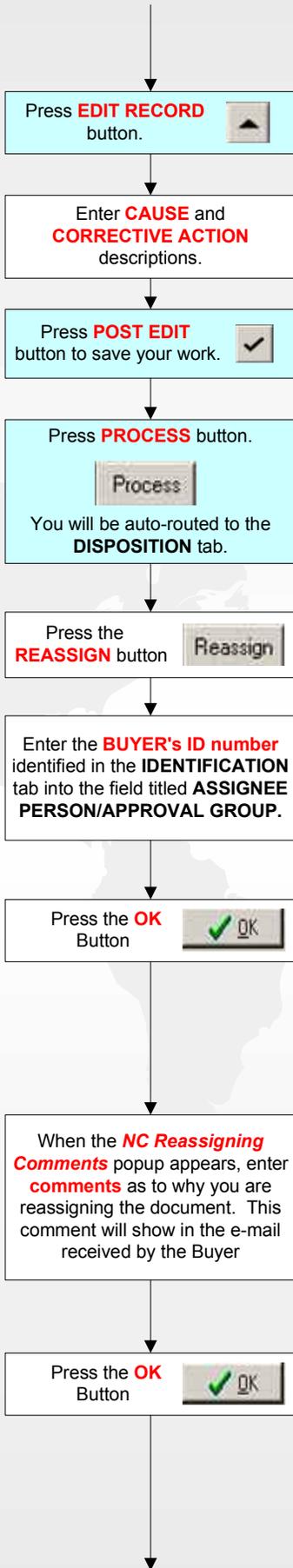
Quantity = the number of parts for the Letter item.

Defect Quantity = the number of nonconformance occurrences for the Quantity being described.



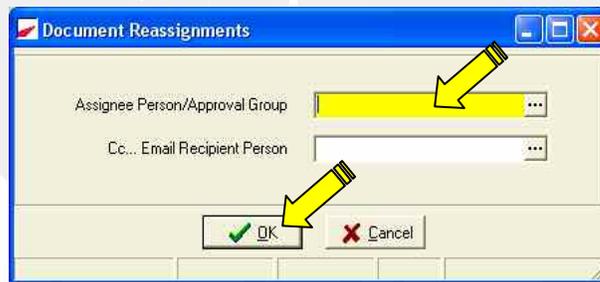
The **LETTER** and **HIGHEST LETTER** entries will increase as **LETTER** items are added.

The **NC STATUS** will change to the **WAITING CAUSE/CORRECTIVE ACTION (WCA)** status.



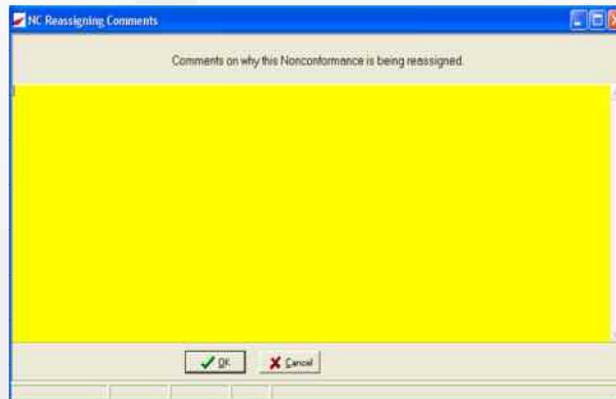
EXPECTATIONS: Moog expects the Root Cause of the problem be identified and that actions be taken to define and eliminate the cause of a detected nonconformity or other undesirable situation in an effective and timely manner. Corrective Action may involve short-term and long-term actions.

Reassignment of the NC to the Buyer will be automated in upcoming versions of TIP.

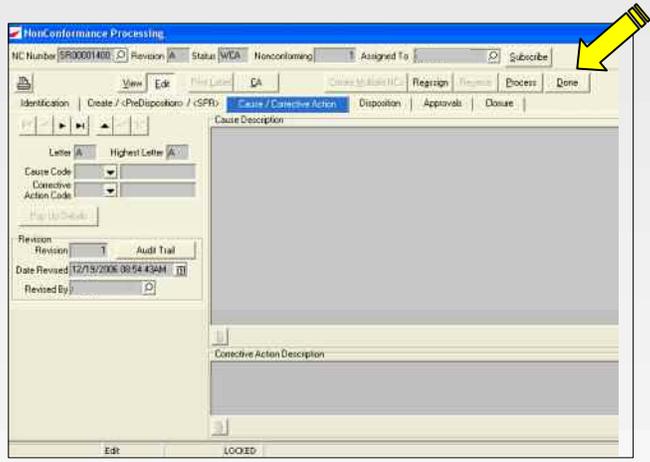


The selected individual will be sent an e-mail notifying them of the assignment.

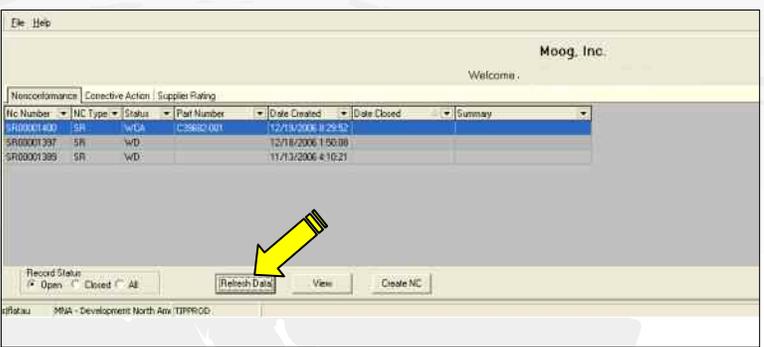
If the buyers name does not appear in the IDENTIFICATION tab, reassign the NC to the Moog Buyer identified on the Moog PO for the PO number entered.



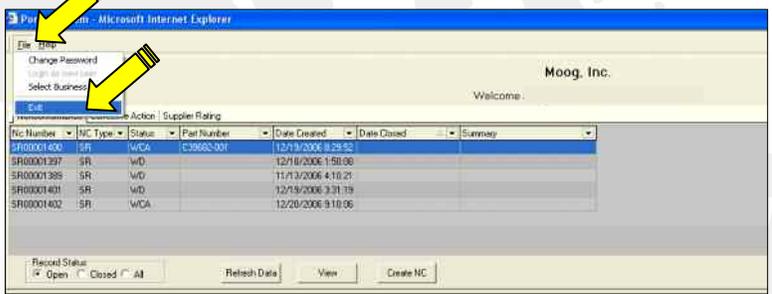
Press the **DONE** Button

After the **DONE** button is pressed, you will be returned to the Welcome Screen. If you press the **REFRESH DATA** button, the document just created will appear.



Press the **File** button to exit the TIPQA database



Press the **SIGN Out** button to exit the Supplier Portal



This completes the process and instructions for creating a Supplier Deviation Request. You can monitor the progress of the request that you made through the portal as with any other NC or CA that has your Supplier Number on it. You will be notified via e-mail when a disposition has been made.

Your primary contact for this process is the Moog Buyer. If you have any questions, contact your Moog Buyer for assistance.