

Moog Global Support is our promise to help wind farm maintenance professionals worldwide to maximize availability, ensure pitch system reliability and lower the cost of energy.

Our service offering includes hands-on training, expert technical support, flexible options for OEM parts, and reliable retrofits/upgrades of pitch products and systems.

## YOUR PARTNER IN PITCH CONTROL

As your trusted service partner, Moog works with you to understand your unique service and maintenance needs, and help lower your levelized cost of energy (LCoE). Our responsive global support network means we are ready to help where and when you need service.

In addition, more than 60 years of excellence in designing, manufacturing and servicing motion control products and solutions means you'll benefit from an unsurpassed depth of technical expertise.



# BENEFITS

- Lower cost of energy: Increase availability of turbines and lower the cost of maintenance
- Ensure safety of equipment and personnel: Help improve safety, reliability and improve the skill gaps of your team
- Overcome difficult access situations: Employ technology to make data-driven decisions remotely and decrease service intervals
- **Increase uptime**: Help reduce risk with greater reliability while extending turbine life
- Ensure maintenance availability: Rely on flexible service agreements that deliver peace of mind that you're covered







# THE CRITICAL SERVICES YOU NEED



### TRAINING

Gain additional expertise and improve skill gaps your maintenance team may have in pitch control technology

- Get hands-on experience with trainers using Moog equipment; online courses provide flexibility and interactivity
- Learn how to effectively manage installation and troubleshooting
- Speed up repair and maintenance work to ensure turbine availability
- Ensure your team is prepared to safely operate and maintain turbines

### **OEM PARTS**

Insist on Moog OEM parts, delivered anywhere in the world and supported by Moog repair services

- Ensure less unplanned downtime and more availability
- Incorporate industry-leading, "as-new" pitch control performance for the life of your turbine
- Benefit from greater reliability through our continuous improvements in design
- Rely on Moog factory repair services to minimize risk



#### FLEXIBLE SERVICE AGREEMENTS

Choose a flexible, bundled service program that focuses on your operating challenges

- Minimize risk of failure
- Gain total confidence that maintenance is always available
- Integrate any/all Moog Global Support offerings based on your unique operating challenges



### **TECHNICAL SUPPORT**

Rely on professional field service support including installation, commissioning and troubleshooting

- Get turbines up and running faster with expert support
- Supplement your staff with expert motion control professionals
- Reduce the risk of unnecessary downtime



### **RETROFITS/UPGRADES**

Access exact replacements for many pitch control products, with the support of a technical team to review your specific needs

- Improve quality and performance of underperforming turbines
- Incorporate the latest technology upgrades in Moog retrofits

# For further information, contact Moog Global Support.

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