MOOG GLOBAL SUPPORT

Ensuring reliability for onshore and offshore wind energy applications



More than 35,000 pitch systems and products are in operation worldwide. Our high performance pitch control solutions ensure wind turbine reliability, efficiency and safety in both onshore and offshore applications. And for each and every one, we are there with a commitment to ongoing support and maintenance to help you maximize your pitch control investment.

Our team of global service experts is available with short response times to handle every inquiry effectively and efficiently - guaranteeing minimal downtime for your valuable equipment. In addition, we provide a variety of comprehensive training programs designed to maximize your team's knowledge and familiarity of Moog Pitch Systems and Products in order to improve uptime.

What's more, our global network provides authentic Moog parts no matter where your turbine is located. Keeping your wind turbine operating at peak productivity means ensuring your pitch system is operating effectively. Rely on the pitch control experts at Moog to keep this system working hard for you.

ADVANTAGES

- Maximum reliability of onshore and offshore wind turbines.
- Prompt, expert service from commissioning and repairs to diagnostics is key to ensuring maximum performance of your investment.
- Comprehensive training on troubleshooting enables your team to keep the system running at peak performance.
- Access to OEM parts ensures you can take advantage of design improvements and upgrades.
- Tailored to your unique requirements.

APPLICATIONS

- Onshore and offshore wind turbines
- Hot and cold climate environments
- AC/DC technologies





A HIGHER LEVEL OF SERVICE, TRAINING, AND PARTS

At Moog, we are wind energy experts. Our global support encompasses service, training and parts for pitch systems and products on wind turbines around the world. We are the trusted partner of wind energy professionals seeking the highest reliability, low maintenance costs and maximum performance from their onshore and offshore applications.

SERVICE

Moog teams are positioned around the world for prompt, expert service on pitch systems, slip rings and blade sensing systems.

Key services include:

- 24/7 Helpline
- Services for onshore and offshore applications
- Commissioning and installation
- Maintenance and repairs
- Diagnostics and fault analysis
- · System and product optimization
- Technical support
- Preparation of customer-specific documentation

TRAINING

We offer a full range of courses across all areas of wind turbine pitch control and support to running at peak performance Moog systems and products. Instructors work either on-site in customer locations around the world or offer a full curriculum of programs at the Moog Wind Training Center in Unna, Germany.

Training overview:

- Basics
- Pitch Systems
- · Pitch Products
- Turbine-specific courses



PARTS

Wind turbines operate in some of the world's most hostile environments. So ensuring maximum reliability requires streamlined access to authentic parts. Moog parts ensure that all dimensions are to specification and that you will receive the benefit of all design improvements and upgrades. Our global support network facilitates the prompt delivery of these critical parts so you operate with minimal downtime.

- Spare parts management
- Upgrade with the latest technologies
- Get high-quality parts virtually anywhere in the world
- On-site exchanges, conversions and repairs
- Customized spare parts plan
- Expert helpdesk

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