# COMMERCIAL AIRCRAFT

## AFTERMARKET SERVICES

MOOG

## ABOUT MOOG

Moog Inc. is a worldwide designer, manufacturer, and integrator of precision motion control products and systems. Over the past 75 years, we have developed a reputation for delivering innovative solutions for the most challenging motion control applications. As a result, we have become a key supplier to the world's leading aircraft manufacturers and are positioned on virtually every platform in the marketplace.

With Moog, you will find a wide spectrum of products, services, and support from a dedicated and trustworthy organization. Our culture, coupled with our commitment to our customers, process control and product innovation, will continue to drive the success of our company and yours.

## PROGRAMS SUPPORTED

**Airbus** A300/A310, A320, A330/340, A350, A380

**Boeing** 737 MAX, 737 NG, 747, 757, 767, 777, 787

**COMAC** C919

**Embraer** ERJ 135, 140, 145, E170, E175, E190, E195

**Gulfstream** G280, G500/G600, G650, G700

# AFTERMARKET SERVICE & SUPPORT

For Airframe Components

### Flight-Hour Contracts

**Moog Total Support**, our flight-hour-based contracts program, delivers predictable maintenance costs and maximizes aircraft availability.

### Fixed Price Contracts

Our **Fixed Price Contracts** offer a single, predictable price for defined repairs and overhaul services.

### Time & Material Repair

**Time & Material Repairs** provide condition-based maintenance — ideal for fleets that value flexibility, repair expertise, and global support.

Comprehensive Capabilities & Benefits

- ✓ 24/7 AOG or Live Customer Support
- ✓ Customized Maintenance Solutions
- ✓ Global Support Network
- ✓ Technical OEM Support and Training
- ✓ OEM Repair and Overhaul Services
- ✓ Comprehensive Airframe Component Coverage
- ✓ Maximum Fleet Availability
- ✓ Access to our Global Forward Stocking Locations (e.g. LHR, NYC, LAX, DXB, SIN)
- ✓ Reliability-Focused Maintenance
- ✓ Flight-Hour Service Programs
- ✓ Product Modifications and Upgrades to Maximize Time On-Wing
- ✓ Spares and Rotables
- ✓ Regional Asset Pooling
- ✓ Cost Stability
- ✓ Streamlined Planning

# ENGINE ACCESSORIES

Our facility in Dublin, Ireland specializes in a wide range of engine accessories and airframe components, delivering full maintenance, repair, and overhaul services for fuel, oil, pneumatic, and hydraulic components.

Our 40,000 sq. ft. purpose-built workshops and test facilities support a global customer base. We focus on delivering quality, cost-effective solutions for our valued customers.

**For Engines** CFM56-2/3/7, GE CF6-50/80/80C2, GE CF34

### Capabilities

- Fuel Management Systems
- Electrical Components
- Oil Lubrication and Scavenge Systems
- Sensors and Monitoring
- Bleed Air Systems

### Support Services

- Exchange Units
- BER Replacements
- Repair Management

# ASSET MANAGEMENT & TRADING SERVICES

Our facility in Miramar, FL, is an OEM-backed, cost-effective, USM supplier of certified serviceable and overhauled components. Each part is processed to meet stringent reliability standards as well as rapid dispatch to help operators control costs while maintaining fleet performance. With strategic global availability and a trusted supply chain, we deliver reliable solutions that keep aircraft flying.

- Sale of New or Used Material
- Purchase of Customer Assets
- Exchange, Lease and Loan Options
- Market Competitive Pricing
- OEM Quality and Reliability
- Extended Warranties
- Inventory Available for Immediate Dispatch

# GLOBAL CUSTOMER SUPPORT

For spares ordering, repair and overhaul administration, product support, and technical inquiries, please contact our customer service center using the information below.

## Centralized 24-Hour Customer Service Center: +1 716 687 7900

**AOG Hotline**
+1 716 687 7900
aogphone@moog.com
www.moog.com/AOG

**Spares Ordering/Repair and Overhaul Administration**
casc@moog.com

For clarification regarding Repair Station Capability, please contact the Customer Service Center or visit www.moog.com

### East Aurora Customer Support Center

Plant 24
East Aurora, New York
14052 USA
Tel: +1 716 687 7900

Cage Code: 94697

SITA: NYCMOXD
FAA: ND1R344K
EASA: 145.4685
CAAC: F00100327

### Torrance Customer Support Center

20263 Western Avenue
Torrance, California
90501 USA

Cage Code: 0ZWK8

FAA: ND13344K
EASA: 145.4684

### Dublin Customer Support Center

MRO Services - Engine Accessories

Ridgewell House,
Hollywood, Ballyboughal
County Dublin, Ireland,
A41 YV66
Tel: +353 1843 3466

Cage Code: SKQ15

FAA: J6RY718N
IAA-EASA: IE.145.019
CAAC: F35300226

### Tewkesbury Customer Support Center

Ashchurch, Tewkesbury,
Gloucestershire, GL20 8NA
United Kingdom

Cage Code: U3614

FAA: M0GY773N
EASA: UK.145.00245
EASA Part 21: UK.21G.2075
CAAC: F04400197

### Baguio Customer Support Center

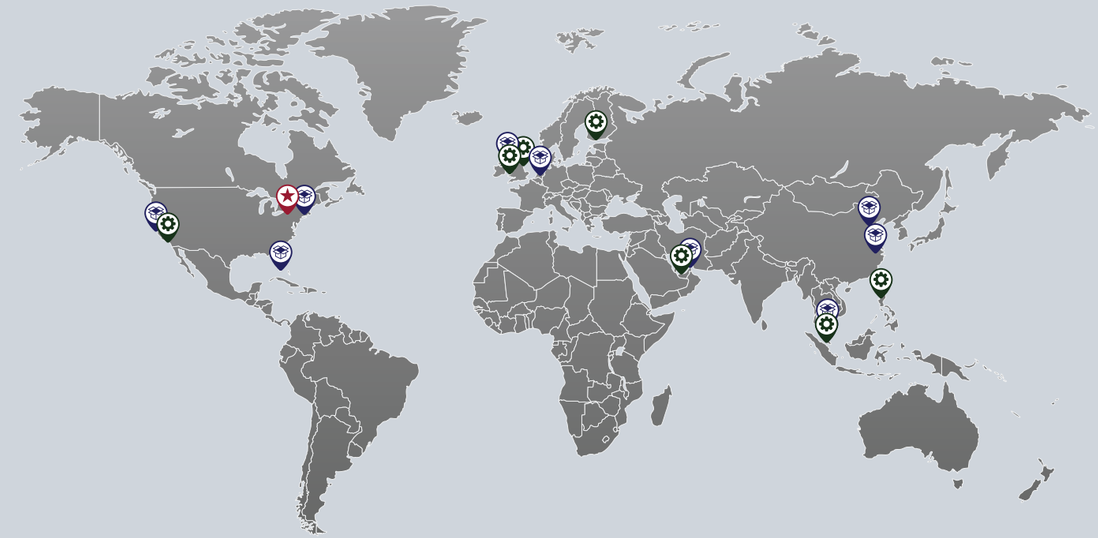
Baguio Ecozone,
Loakan Road
Baguio City, 2600
Philippines

Cage Code: SFM38
FAA: O63Y132Y
EASA: 145.0105
CAAC: F06300549
CAAP Philippines: 53-03
CAAS Singapore: AWI/255

DCA Thailand: 441/2553
DGCA Indonesia: 145/67400
DCA Malaysia: AO/0160/10

# GLOBAL SALES SUPPORT

Our regional sales managers are focused on working with you to understand the specific needs of your organization. Our managers work closely with our customer support team to convey your needs and develop tailored support programs to best address your objectives.



**Headquarters/ Service Center**
East Aurora, NY USA

**Repair Center**
Torrance, CA USA
Tewkesbury, UK
Wolverhampton, UK
Baguio, Philippines
Abu Dhabi, UAE
Singapore
Helsinki, Finland

**Forward Stocking**
Los Angeles, CA USA
Miami, FL USA
JFK Airport, NY USA
London, UK
Amsterdam, NL
Dubai, UAE
Beijing, China
Shanghai, China
Singapore

### Sales Support Contacts – Aftermarket Services

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### Global Sales & Business Development

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China
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Mobile: +86 135 0126 0296

### Asset Management & Trading Services – Global Sales & Purchase

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Form 500-1177 102026