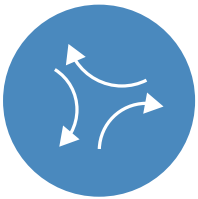


MOOG PRODUCT EXCHANGE PROGRAM



Reduce the risk of unplanned downtime during tight time frames, defined outage periods or emergencies. Moog's flexible, rotatable product exchanges ensure an inventory of critical spare products when and where you need them.

OVERVIEW

The Moog Product Exchange Program gives you flexibility and peace of mind when you need to service existing products vital to overall productivity. We make the exchange trouble-free and keep you up and running while your product is being repaired. An audit of existing installed base ensures we have the right products on hand to meet your specific needs and timeframes.

- Ensure repairs, stocking and delivery in a planned timetable
- Obtain new or refurbished replacement products based on your needs
- Use a planned approach to refurbishing or upgrading legacy products to the latest technology
- Leverage express services for emergency situations
- Save administrative time and leverage outage periods

BENEFITS

- Reduce the risk of unplanned downtime and missing a tight outage schedule
- Maximize machine availability
- Manage less inventory
- Get a renewed Moog Warranty
- Obtain greater productivity and longevity due to upgrades and improvements incorporated in replacement products
- Ensure "like-new" performance of the replacement product
- As part of the associated installed base review, Moog can potentially reduce the number of model types on site

PRODUCTS COVERED

- Wind Energy Pitch Servo Drives
- Flight Simulator Actuators
- Sub-assemblies
- Electronics
- Servo Valves
- Servo Motors
- Other products and systems

STANDARD EXCHANGE PROGRAM

Guaranteed turnaround on planned product repairs. Covers single or multiple products.

ADVANCED EXCHANGE PROGRAM

During an emergency or forced outage situation, you can contact Moog and we will ship you a refurbished product for immediate installation.



MOOG

Moog Global Support offers repair and exchange programs for a wide variety of critical products, tailored to your needs. Talk to a local Moog representative today.

EXCHANGES	REPAIRS
For customers who require planned timetables or urgent services	For customers who require occasional or non-urgent support
Involves shipping a product from our inventory	Returns the same product that you sent for repair



PRE-STEP



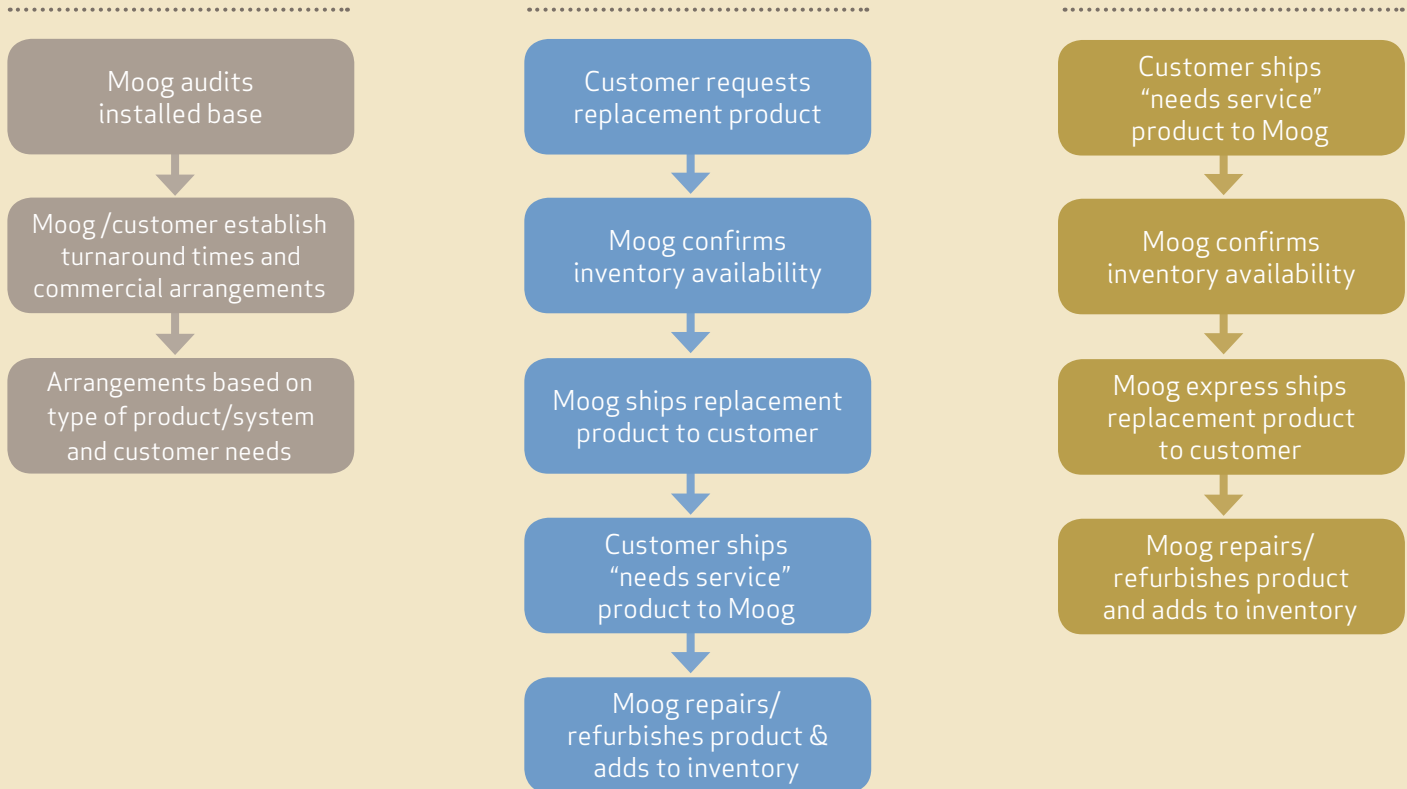
ADVANCED EXCHANGE

Urgent Turnaround
1-3 Days



STANDARD EXCHANGE

Guaranteed Turnaround
7-21 Days



If you have questions about Exchange Programs or want the contact information of your closest Moog facility, visit moogglobalsupport.com/contacts

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Product Exchange Program
Mobium/Rev A, December 2018, CDL56837

